A Short Course in Human Relations
(as amended)

The **SEVEN** most important words:
“*I don’t know, but I’ll find out*”

The **SIX** most important words:
“*I admit I made a mistake.*”

The **FIVE** most important words:
“*You did a great job!*”

The **FOUR** most important words:
“*What do you think?*”

The **THREE** most important words:
“*If you please ...*”

The **TWO** most important words:
“*Thank you.*”

The **ONE** most important word:
“*We.*”

The **ONE** least important word:
“*I.*”