

# A Short Course in Human Relations

(as amended)

The **SEVEN** most important words:

*“I don’t know, but I’ll find out”*

The **SIX** most important words:

*“I admit I made a mistake.”*

The **FIVE** most important words:

*“You did a great job!”*

The **FOUR** most important words:

*“What do you think?”*

The **THREE** most important words:

*“If you please ...”*

The **TWO** most important words:

*“Thank you.”*

The **ONE** most important word:

*“We.”*

The **ONE** least important word:

*“I.”*